

Information on the processing of personal data by CCTV systems

Dear clients, business partners and visitors,

In accordance with Regulation (EU) 2016/679 of the European Parliament and of the Council on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation) (hereinafter referred to as the "**General Regulation**"), we, ISCARE a.s., **ISCARE a.s.**, registered office: Českomoravská 2510/19, Libeň, 190 00 Prague 9, Business ID: 61858366; entered in the Commercial Register maintained by the Municipal Court in Prague, section B, entry 2703 as the personal data controller, (hereinafter the "**Controller**"), process your personal data and the rights and obligations associated with this.

This information is intended for our clients, business partners - individuals, employees and all other persons moving in our healthcare facility.

1. What personal data do we process?

Personal data is any information about an identified or identifiable natural person (data subject). An identifiable natural person is a natural person who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, a network identifier or to one or more specific elements of the physical, physiological, genetic, psychological, economic, cultural or social identity of that natural person.

We process descriptive data, such as gender and appearance or other data detectable from CCTV footage.

2. Why do we process personal data?

We process your personal data:

- to protect our property and to protect the life, health, property and personal information of our patients, employees and others on our premises,
- for the prevention of undesirable acts and phenomena.

3. Where do we get personal data from?

We obtain personal data by operating CCTV systems and evaluating their recordings.

4. How do we process and protect personal data?

We process personal data to the extent necessary to fulfil the purposes described in point 2 above. Their security and protection is ensured in accordance with these regulations and in accordance with the General Regulation.

The cameras capture only the outdoor areas adjacent to the building, in particular the company's parking lot and the side walk in front of the entrances, as well as indoor publicly accessible areas such as corridors, waiting rooms, the elevator, and the cafeteria. Areas generally inaccessible to the public, such as consulting rooms, operating and pre-operative theatres, nurses' rooms, rooms in the inpatient ward, are not monitored. Similarly, areas that are intended for purely private activities, such as toilets or showers, are not monitored. In the monitored premises and before entering them, persons are informed about the camera system by means of information boards and pictograms warning about the presence of cameras.

We process personal data by means of camera systems, or subsequently, if necessary, manually or automated by computer technology in electronic form, in compliance with all security principles for the management and processing of personal data. In order to protect personal data, we have taken technical and organisational measures, in particular

to ensure that personal data cannot be subject to unauthorised or accidental access, alteration, destruction or loss, unauthorised transfer, unauthorised processing or other misuse. These measures are revised and updated as circumstances warrant. All persons/entities to whom personal data may be disclosed will respect Data Subjects' rights to the protection of privacy and are obligated to proceed in accordance with valid legal regulations on personal data protection.

5. How long do we process personal data?

The camera system is in continuous operation, with all cameras also recording continuously. In accordance with the applicable laws and with regard to the purpose of recording, the records from CCTV systems are kept for 14 days.

6. To whom do we transfer personal data?

The recipients of personal data may be, depending on the circumstances:

- law enforcement authorities, courts or other state or local government bodies dealing with offences under the law.

7. Informing you of your rights as a data subject

You have the right:

- a) to request access to the personal data we process. This means the right to obtain confirmation from us as to whether or not the personal data relating to you is being processed and, if it is, the right to obtain access to that personal data and to the other information regarding its processing referred to in Article 15 of the General Regulation.
- b) to request the rectification of personal data that are processed about you, if they are imprecise. With regard to the purposes of processing, in such cases you have the right to request the supplementation of incomplete personal data;
- c) to request the erasure of personal data in the cases provided for in Article 17 of the General Regulation, in particular if they are no longer necessary, you have withdrawn your consent, you object to the processing, we are obliged to erase them or they have been processed unlawfully.
- d) to request the restriction of data processing in the cases that are set out in Article 18 of the General Regulation; We will continue to store the limited processed data but will not otherwise handle it.
- e) to obtain your personal data which we process automatically for the performance of a contract concluded with you, namely
- f) in a structured, commonly used and machine-readable format, and you have the right to request that we transfer that data to another controller, subject to the conditions and limitations set out in Article 20 of the General Regulation; and
- g) to object to processing within the meaning of Article 21 of the General Regulation on grounds relating to your particular situation, where we process such data in our legitimate interest.

If we obtain a request from you, we will inform you of measures adopted without undue delay and, in every case, within one month of receiving a request. This period can be extended by another two months, if needed and with regard to the complicated nature and number of requests. In certain cases set out in the General Regulation, we are not obliged to grant the request in whole or in part. This will be the case, in particular, if a request is evidently unjustified or unreasonable, in particular because it is a repeat request. In such cases we can (i) impose a reasonable fee taking into account the administrative costs related to the provision of the requested information or statements or for taking the requested actions or (ii) refuse to comply with a request.

If we receive such request, but have reasonable doubts about the applicant's identity, we can ask him/her to provide additional information necessary to confirm his/her identity.

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You also have the right to address your complaint to the Office for Personal Data Protection, <https://www.uoou.cz/> if you believe that we are not processing personal data in accordance with the law. You also have the right to apply to a competent court if you consider that your rights have been infringed by the processing of your personal data.

We would also like to inform you that our company has appointed a Personal Data Protection Officer. Contract details for the officer: e-mail: dpo@akdap.cz.